



Individual Support Solutions
putting you first

What we have in place to keep people as safe as we can during Coronavirus

Any member of Individual Support Solutions staff who has had symptoms of coronavirus or has been in close contact with someone who has symptoms of coronavirus will self isolate.

Staff wear face masks, aprons and gloves if they are closer than 2 meters to someone they are supporting. Customers are given the option of wearing a face mask.



Staff are supporting the minimum number of customers possible to reduce the risk of spreading coronavirus.



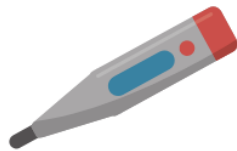
Staff have had additional guidance and training in infection control and PPE.



Staff are washing hands for 20 seconds throughout the day and encouraging people we support to do the same.



Both staff and customers are having their temperatures taken every day.



When staff support our customers with outdoor activities they always follow recommended government guidelines.



Staff plan support and carry out risk assessments prior to supporting our customers.



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